Restart Toolbox test

O2-R3: Bulgarian National report

PROJECT:

Restart - Digital Training Toolbox to FosteR
EU'S IndusTry 4.0 RevoluTion

www.restart-project.eu

1. Introduction: Description of the activity

Pilot training activities for RCCI were conducted between the dates 18th June 2019 – 5th July 2019. There was a total of 4 F2F sessions and in order to support them, a number of experts in the various themes discussed in the training were invited to share their knowledge and experience. The pilot training in numbers:

- Total number of enrolled participants in the course is **45**.
- Total number of registrations made in the training platform is **36**.
- Total number of participants who received a certificate is **22**.

Results from the answers to pre- session questionnaires are as follows:

1. The objectives of the training are clearly defined?

- Agree – 87%
- Neither agree or disagree – 13%

2. What do you hope to gain by participating in the course?

- Have a first introduction to the topics addressed – 22%
- Update my knowledge about the topics addressed – 61%
- Improve my job skills in the specific topics – 17%

3. How would you rate your current understanding of the topics in this course?

- Poor – 22%
- Fair – 4%
- Good – 74%

4. I think this course can benefit my professional work

- Agree – 83%
- Neither agree or disagree – 17%

5. What is your actual education path? (only for students)

- Highschool – 100%

6. Which economic branch do your business or the business you work for belong to? (only for workers and entrepreneurs)

- Industrial sector – 17%
- Craft – 1%
- Other – 82% (education, telecommunications, IT, NGO)

7. Which role do you play in the company organizational chart? (only for workers)

- Manager – 30%
- Middle manager – 0%
- Technician – 0%
- Other – 70% (HR, regular employees)

8. Which organizational business department do you belong to? (only for workers)

- Production / Manufacturing – 9%
- Human resources – 4%
- IT – 22%
- Sales – 4%
- Customer service – 4%
- Accounting / Finance – 9%
- Marketing – 13%
- Other – 35%

9. Have you attended already similar courses provided by other organizations?

- Yes – 39%
- No – 61%

2. *Presentation of the views/opinions of all participants & stakeholders*

Results from the answers to end-of- session questionnaires are as follows:

1. My expectations about the course have been met

- Agree – 92%
- Neither agree or disagree – 4%
- Strongly disagree – 4%

2. This course has increased my current understanding of the topics

- Strongly agree – 100%

3. This course will benefit my professional work

- Agree – 87%
- Neither agree or disagree – 13%

4. This course has improved my knowledge about the topics presented

- Strongly agree – 100%

5. For my experience level, the course was

- Too basic – 4%
- About right – 96%

6. The training material provided was suitable for my level of experience

- Agree – 92%
- Neither agree or disagree – 9%

7. The training material provided was interesting

- Agree – 92%
- Neither agree or disagree – 9%

8. The training material provided was up-to-date and forward-looking

- Agree – 96%
- Disagree – 4%

9. The training material provided was easy understandable

- Agree – 87%
- Neither agree or disagree – 9%
- Disagree – 4%

10. The training material provided helped me better understand the issue

- Agree – 83%
- Disagree – 17%

11. The training material provided provide information relevant my work

- Agree – 83%
- Neither agree or disagree – 17%

12. Overall the content was organized and easy to follow

- Agree – 100%

3. *Main findings from the focus group: participant´s feedback*

We have divided the direct feedback from the focus group participants in to two parts:

Pros

- The training was very well balanced;
- The videos for e-commerce were very interesting, but they were in English;
- F2F sessions were great, but were organized during business hours

Cons

- The training materials were too theoretical;
- F2F sessions were more interesting and had a better chance for practical use and implementation as a whole;
- The training modules related to engineering require prior preparation/knowledge.

4. *Conclusions and recommendations for the final Toolbox*

It is our own (RCCI's) perception that perhaps this single training course will *not* be sufficient for workers and people in general, to be able to make the switch in their carriers, but rather provide the impetus for it. However, the testing phase showed us that in terms of increasing skills and providing opportunities, the RESTART training course was a very good environment and successfully facilitated that purpose. A few things that can be improved for the final version of the Toolbox could be:

- Enlarge the volume of the glossary by adding more terms and examples
- Update training materials to reflect recent changes in industrial technologies
- Improve training materials with local developments in the Industrial sector in partners' languages

RESTART 4.0

Project Partners:

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